



SPECIAL OFFER

£995

LG All-in-One dvLED Display 12-month SLA

including 1 preventative maintenance visit

Valid until 5th August 2024. Terms & Conditions apply.



TERMS & CONDITIONS

- 1. This promotional offer is valid for customers who purchase or have previously purchased an an LG All-in-One dvLED display from Visualization.
- 2. For LG All-in-One dvLED displays not supplied by Visualization, eligibility for services is subject to a site survey and may incur additional charges at our standard rates.
- 3. The cost of the 12-month Service Level Agreement (SLA), including one preventative maintenance visit, is £995 plus VAT.
- 4. The SLA covers the following services:
 - Remote technical support for troubleshooting and issue resolution.
 - o On-site support by certified technicians, if required.
 - One preventative maintenance visit during the 12-month period to ensure optimal performance and longevity of the dvLED display.
- 5. The SLA does not cover:
 - Damage caused by misuse, neglect, or unauthorized modifications to the dvLED display.
 - Repairs or replacements necessitated by accidents, natural disasters, or other external factors beyond the control of Visualization.
 - Consumable parts such as LED modules, power supplies, or cables.
- 6. The SLA is non-transferable and applies only to the original purchaser of the LG All-in- One dvLED display.
- 7. Visualization reserves the right to modify or terminate this promotional offer at any time without prior notice.
- 8. All SLA services must be scheduled in advance and are subject to technician availability.
- 9. Payment for the SLA must be made in full prior to the commencement of the SLA contract.
- 10. Any additional services or repairs required beyond the scope of the SLA will be subject to additional charges at Visualization's standard rates.
- 11. By purchasing the SLA, the customer agrees to abide by these terms and conditions.
- 12. In the event of any dispute, Visualization's decision shall be final and binding.
- 13. These terms and conditions shall be governed and interpreted in accordance with English Law and shall be subject to the exclusive jurisdiction of the Courts of England and Wales, to which both Parties submit.